



**Rural/Metro[®]
Ambulance**

50 Years of Serving Others

Ms. Beth Brunner
EMLRC
3717 South Conway Road
Orlando, FL 32812

December 12, 2007

Dear Ms. Brunner:

Thank you so much for including Rural Metro in your mobile Simulation Lab schedule.

I personally observed some of our crew as they were put through the scenarios and I can tell you that their experience could not be replicated in the classroom. The crew I spoke with were truly impressed and walked away with a number of great learning points.

When seconds matter, finely tuned and well-practiced skills are essential. Continuous training is key to maintaining those skills and I appreciate the EMLRC supplementing our efforts.

Sincerely,

Roger Duryea
Division General Manager
Rural Metro Ambulance