



EMS Summit 2005

The Premier Data Management and EMS Administration Conference

October 27-29, 2005
Courtyard by Marriott Cocoa Beach
Cocoa Beach, FL

CONFERENCE BROCHURE

Provided by



Program Objectives

Following the completion of the conference, participants will be able to:

- ~ Develop a plan for implementation of a connective technology plan for your agency.
- ~ Describe the current threats that face security agencies utilizing information systems.
- ~ Describe the process used by NIOSH for collection of EMS data.
- ~ Explain the benefits of a quality customer service program.
- ~ Explain the philosophy and approach of Six Sigma as a quality improvement technique.
- ~ Explain the name and primary objective of each of the five phases in a Six Sigma project.
- ~ Describe the differences and at least one strength and one weakness of metrics expressed as a percent, "defects per million" measures, and sigma values.
- ~ Discuss the elements of successful six sigma projects and their potential value in health care settings.
- ~ Develop a comprehensive and collaborative approach to measure your EMS agency's effectiveness and value to the community.
- ~ Describe the basic concepts of science of systems thinking.
- ~ Explain how the science of systems thinking can help you leverage improvement in your EMS System.
- ~ Explain the basic concepts of high performance management systems.
- ~ Describe how a high performance management system can help enhance your EMS System.
- ~ Explain the threats & risks that are associated with the use of databases and networks infrastructures.
- ~ Explain the threats & risks associated with the use of wireless networks.
- ~ Understand five methods of cost measures for EMS services.
- ~ Understand the difference in fully loaded costs and marginal costs.
- ~ Accurately calculate your own cost per incident, cost per unit, cost per hour and cost per unit hour.
- ~ Explain the different costing methods to appointed and elected officials.
- ~ Identify the causes of the EMS worker imbalance.
- ~ Understand the effects of the EMS worker shortage.
- ~ Evaluate the four "C's" of your own situation (company, community, compensation and career).
- ~ Implement basic strategies to enhance your employee pool.
- ~ Explain how FLSA affects EMS & Fire Services.
- ~ Explain how benchmarking system performance is used as part of a quality improvement process.
- ~ Explain how personnel performance reports can be used a part of a quality improvement process.
- ~ Discuss how the use of technology can enhance the operation of the EMS & Fire Department.
- ~ Discuss the concept of performance – based EMS Systems.

- ~ Discuss the benefit of using a performance – based system when contracting for EMS services.
- ~ Discuss the pros and cons of using Microsoft Excel for data collection and analysis.
- ~ Explain how Microsoft Excel can be used for data analysis.
- ~ Discuss the concepts of leadership and management.
- ~ Discuss how employees move to a leadership role in an organization.
- ~ Discuss the concept and mission of the National Emergency & Alerting Response System (NEARS).
- ~ Discuss the lessons learned from the Mobile Medic software project.
- ~ Discuss the lessons learned from the model state data systems present at this conference.

Continuing Education Credit

Paramedics and EMTs - This educational activity is approved by the Florida Emergency Medicine Foundation, an organization accredited by the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS) CME approval by the Florida Department of Health, Bureau of EMS has been applied for. Participants that require approval other than CECBEMS and Florida Department of Health, Bureau of EMS should consult their local Medical Director or State EMS Office.

Physicians - The Florida Emergency Medicine Foundation is accredited by the Accreditation Council for Continuing Medical Education to sponsor continuing medical education for physicians. The Florida Emergency Medicine Foundation designates this continuing medical activity for up to 16 hours in Category 1 of the Physician's Recognition Award of the American Medical Association. Each Physician should claim only those hours of credit that he/she actually spends in the educational activity. Application has been made to the American College of Emergency Physicians for ACEP Category 1 credit and the American Osteopathic Association for Category 2 Credit.

Nurses - Up to 16 nursing contact hours will be provided by the Florida Emergency Medicine Foundation (FEMF). FEMF is approved as a provider of nursing education by the Florida Board of Nursing, Provider # 2731.

General Program - Approved for 12 credit hours.

Post-conference 1 - Approved for 4 credit hours.

To receive CME credit, participants must sign in each day. Attendance at an entire session is required to receive credit.

Americans with Disabilities

EMLRC wishes to ensure no individual with a disability is excluded from the conference. If auxiliary aids or services are required in order to attend this program, notify EMLRC 15 days prior to the start of the conference.

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Overview

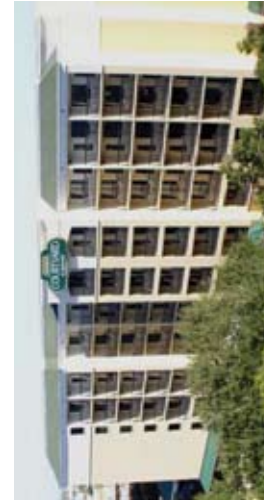
Don't miss this dynamic opportunity to understand how cutting edge data collection and technology combined with solid EMS administration and leadership skills can help your EMS System. Learn to not only survive the constantly changing world of EMS, but to embrace the changes to increase your EMS System's productivity and quality of patient care.

Audience

EMS/Fire Administrators & Managers; Quality Managers, EMS Educators; IT Professionals within the EMS community; EMS Medical Directors and Providers; Others interested in prehospital emergency care.

Provided by the

Emergency Medicine Learning & Resource Center



EMS Summit 2005

The Premier Data Management and EMS Administration Conference



Location of EMS Summit 2005



Courtyard by Marriott Cocoa Beach · 3435 N. Atlantic Ave.
Cocoa Beach, FL 32931 · (321) 784-4800
www.courtyardcocoabeach.com

Alternate Hotel · Hampton Inn Cocoa Beach · 3425 N. Atlantic Ave.
Cocoa Beach, FL 32931 · (321) 799-4099 · www.hamptoninn.com
Room Rates: \$119 S/D plus tax. *Mention EMLRC EMS Summit 2005.*
Guest Room Reservations Cut-Off Date: October 7, 2005

Conference Dates & Hours

Thursday, October 27th 7:00am - 4:30pm
Friday, October 28th 7:00am - 4:30pm
Saturday, October 29th 7:30am - 12:30pm *Post-conferences*

Conference Focus

EMS Summit 2005's general sessions will focus on Data Collection, Technology Management, Quality Management and EMS Systems Administration.

> **Emergency Medicine Learning & Resource Center**
3717 South Conway Road, Orlando, FL 32812
(800) 766-6335 | Fax (407) 281-4407 | www.emlrc.org

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EMS Summit 2005 - The Premier Data Ma

PROGRAM SCHEDULE

Thursday, October 27, 2005

7:00am-4:30pm Registration
9:00am-2:30pm Exhibits Open
8:00am-8:15am Welcome

General Sessions

8:15am-9:15am "Six Sigma" Quality Improvement that Works
Dia Gainor, MPA
Break in Exhibit Hall
9:15am-9:45am
9:45am-10:45am Lessons Learned from Model State Data Systems
Michael Schnyder, NREMT-P
10:45am-11:45am Strategic Planning for Optimal Performance
Tim Holman, MBA, MHA, REMT-P
11:45am-1:00pm Lunch on own / Visit Exhibits

Concurrent Breakout - B-1 Management/Supervisory

1:00pm-2:00pm Implementing a High Performance Management System in Emergency Services
Tim Holman, MBA, MHA, REMT-P
2:00pm-2:30pm Break in Exhibit Hall
2:30pm-3:30pm Performance-based Government EMS Service Contracts
C.T. (Chuck) Kearns, MBA, EMT-P
3:30pm-4:30pm How Much Does Your EMS System Really Cost?
Mat Zavadsky, MHA

Concurrent Breakout - B-2 Data and Quality Management

1:00pm-2:00pm 2005 Data and Network Security Issues
William Ott, NREMT-P, MS
2:00pm-2:30pm Break in Exhibit Hall
2:30pm-4:30pm Using MS Excel for Data Analysis
Michael Schnyder, NREMT-P
Michael Ely, MHRM

Friday, October 28, 2005

7:00am-4:30pm Registration
9:00am-2:30pm Exhibits Open

General Sessions

8:15am-9:15am How Much is too Much?: Effective System Status Management Practices
Matt Zavadsky, MHA
Break in Exhibit Hall
9:15am-9:45am
9:45am-10:45am National Emergency & Altering Response System (NEARS)
Barry Luke
10:45am-11:45am EMS the Forgotten Policy Questions
Skip Kirkwood, NREMT-P, JD
11:45am-1:00pm Lunch on own / Visit Exhibits

Concurrent Breakout - B-1 Management/Supervisory

1:00pm-2:00pm The Call for Leadership
Tim Holman, MBA, MHA, REMT-P
2:00pm-2:30pm Break in Exhibit Hall
2:30pm-3:30pm FLSA in the EMS & Fire Service
Skip Kirkwood, NREMT-P, JD
3:30pm-4:30pm Mentoring Developing Strategies for Success
Tim Holman, MBA, MHA, REMT-P

Concurrent Breakout - B-2 Data and Quality Management

1:00pm-2:00pm Benchmarking Systems Performance & Using Personnel Performance Reports as Part of the Quality Improvement Process
William Ott, NREMT-P, MS
2:00pm-2:30pm Break in Exhibit Hall
2:30pm-3:30pm Technology Case Study: Mobile Medic, Sumner County EMS
Michael Cook, NREMT-P
3:30pm-4:30pm National EMS Information System (NEMSIS): The Next Step
Michael Schnyder, NREMT-P
N. Clay Mann, PhD

Saturday, October 29, 2005

7:30am-8:30am Registration
8:30am-12:30pm Post-conference and Special Meeting

Post-conference

8:30am-12:30pm EMS Recruitment & Retention Workshop
Skip Kirkwood NREMT-P, JD
Matt Zavadsky, MHA

Special Meeting

8:30am-12:30pm NEMSIS EMS Software Developers Meeting
By invitation only

12:30pm Adjourn

FACULTY

Michael Cook, NREMT-P
Information Technologies Manager
Sumner County EMS
Gallatin, TN

Michael Ely, MHRM
Director
National EMSC Data Analysis
Resource Center (NEDARC)
Salt Lake City, UT

Dia Gainor, MPA
EMS Bureau Chief
Idaho EMS
Six Sigma Black Belt
Boise, ID

Tim Holman, MBA, MHA, REMT-P
Chief
German Township Fire & EMS
CEO
Holman Training & Development
North Hampton, OH

C.T. (Chuck) Kearns, MBA, EMT-P
Director
Pinellas County EMS & Fire Administration
Largo, FL

Skip Kirkwood, NREMT-P, JD
Chief
Wake County EMS
Raleigh, NC

Barry Luke
Deputy Chief
Fire Communications
Orange County Fire Rescue
Orlando, FL

N. Clay Mann, PhD
Principal Investigator
National EMS Information System
Technical Assistance Center
Salt Lake City, UT

William Ott, NREMT-P, MS
President and Chief Consultant
CPCS Technologies
Cary, NC



Management and EMS Administration Conference

Michael Schnyder, NREMT-P
 Director
 National EMS Information System
 Technical Assistance Center
 Salt Lake City, UT

Matt Zavadsky, MHA
 Director
 Volusia County EMS
 Daytona Beach, FL

Faculty Disclosure

The Florida Emergency Medicine Foundation adheres to ACCME standards regarding industry support of continuing medical education, and the disclosure of faculty and commercial sponsor relationships (if any) will be made known during the educational activity. Faculty are expected to openly disclose inclusion of discussion on any off-label, experimental or investigative use of drugs, devices, or equipment or any commercial sponsorship relations in their presentations.

EMS SUMMIT 2005 CONFERENCE REGISTRATION FORM

First Name	MI	Last Name	Suffix
Title		Agency	Mailing Code#
Address			
City		State	Zip
Phone	Fax	Email	
Type of License	State of License	License #	Exp. Date

Required Information to receive CME/CEU's

Registration Fee Schedule **Check only one if applicable**

Before or on October 7, 2005

- \$340 - Registration
- \$325 - 3 or more from 1 agency (each)

After October 7, 2005

- \$355 - Registration
- \$340 - 3 or more from 1 agency (each)

Indicate if you need a CME/CEU Certificate.

- Yes, I need a CME/CEU Certificate.
- No, I do not need a CME/CEU Certificate.

Certificates are printed in advance and can be picked up at the registration desk prior to departure from the conference. If you do not check yes, an onsite certificate will not be available.

Post-conference Fee Schedule **Check only one if applicable**

- \$100 - PC EMS Recruitment & Retention Workshop

Indicate if you plan to attend any of the following:

- Thursday** B-1 Management/Supervisory B-2 Data and Quality Management
- Friday** B-1 Management/Supervisory B-2 Data and Quality Management
- Saturday** PC EMS Recruitment & Retention Workshop *(Post-conference fees applicable.)*

Registration Fee \$ _____ Post-conference Fee \$ _____ Total Fees Enclosed \$ _____

Payments accepted by Visa, Mastercard, Check or Purchase Order.

American Express not accepted. Payment must accompany registration form.

Make checks payable to EMLRC and mail to 3717 S. Conway Road, Orlando, FL 32812

Phone: (407) 281-7396 or (800) 766-6335 Fax: (407) 281-4407 Federal Tax ID #59-3001777

Credit card number needed to guarantee registration unless Check or PO accompanies registration form.

Credit Card Number: _____

Credit Card Type: Visa Mastercard

Expiration Date: _____ Cardholder Name: _____

Cardholder Signature: _____

Note: Cancellations and refunds will be made only if requested in writing to the EMS Summit 2005 Conference Registrar. No refunds will be made after October 19, 2005. For all cancellations, an administrative fee of \$75.00 will be retained.

